POCKET NO.: 10847ABUS01U CLIENT NO.: NORT10-00170

Customer No.: 33000

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of

Ayman Bedair et al.

Serial No.

09/475,269

Filed

For

December 30, 1999

or

ADAPTIVELY MAINTAINING QUALITY OF SERVICE (QoS) IN

DISTRIBUTED PBX NETWORKS

Group No.

2666

RECEIVED

Examiner

Kevin C. Harper

JUL 0 1 2004

Technology Center 2600

MAIL STOP AMENDMENT Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

- 1. Information Disclosure Statement;
- 2. PTO Form PTO/SB/08A;
- 3. Five (5) references; and
- 4. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to MAIL STOP AMENDMENT, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on June <u>23</u>, 2004.

Date:

6/23/04

Date:

Mailer7

Robert D. McCutcheon

Reg. No. 39,409

P.O. Drawer 800889

Dallas, Texas 75380 Phone: (972) 628-3600

Fax: (972) 628-3616

E-mail: rmccutcheon@davismunck.com

BEST AVAILABLE COPY